# PRINCESS CRUISES Extends PAUSE Of SELECT GLOBAL SHIP OPERATIONS

#### **OPERATIONS UNTIL DECEMBER 15**

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**USPA NEWS** - Due to the continued progression of COVID-19 and related decisions of various government, health authorities, and airlines regarding travel restrictions, Princess Cruises is extending its pause in cruise operations impacting the following voyages:

- All cruises sailing in and out of Australia on Majestic Princess, Regal Princess, Sapphire Princess, Sea Princess, and Sun Princess through October 31, 2020
- All sailings in Asia, Caribbean, California Coast, Hawaii, Mexico, Panama Canal, South America & Antarctica, Japan, and Tahiti/South Pacific through December 15, 2020

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"We share in our guests' disappointment in cancelling these cruises," said Jan Swartz, Princess Cruises president. "We look forward to the days when we can return to travel and the happiness it brings to all who cruise."

Guests currently booked on these cancelled voyages who have paid Princess in full will have the option to receive a refundable Future Cruise Credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 25% of the cruise fare.

For guests who have not paid in full, Princess will Double the Deposit, providing a refundable FCC for the money currently on deposit plus a matching bonus FCC that can be used on any voyage through May 1, 2022. The matching bonus FCC is non-refundable, will not exceed the base cruise fare amount of the currently booked cruise, and will have a minimum value of \$100 per person.

To receive the above FCCs, no action is required by the guest or their travel advisor. Alternatively, guests can request a full refund for all monies paid on their booking through this online form. Requests must be received by August 31, 2020 or guests will be registered for the Future Cruise Credit option.

Princess will protect travel advisor commissions on bookings for cancelled cruises that were paid in full in recognition of the critical role they play in the cruise line's business and success.

The most current information and instructions for booked guests affected by these cancellations, and more information on FCCs and refunds, can be found online at Information on Impacted & Cancelled Cruises.

Source: Princess Cruises

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#### Article online:

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